

REAL TIME AGENT ASSIST

# Assist365™

Achieve Higher Performance In Your Contact Center | Deliver Business Results

## Product Features

- ✓ Automatic Note Taking & Summarization
- ✓ Knowledge Search & Assist
- ✓ AI Powered Hints & Checklists
- ✓ Smart Compose
- ✓ Real - Time Coaching & Reinforcement
- ✓ AI Suggested Responses
- ✓ Guided Workflows
- ✓ Raise Hand & Live Assist

### Agent Performance Improvement

